

Date:

12/03/2015

Subject: Documentation and billing process for re-export shipments

Ref:

KPCT/2015/CIR/5

In line with our commitment to continuously enhance processes to create a better customer experience at Khalifa Port; we have revamped documentation and billing process for re-export shipments with immediate effect.

From: Abu Dhabi Terminals

Port Users

Below are the required documents and relevant charges to be submitted by relevant customers respectively:

To: All Shipping Lines, Agents, Traders, Transporters and

Consignee/C&F Agent	Shipping line/ Agent
Documentation:	Documentation:
■Import Bill of Entry	■Load list as usual
Re-export/Export Bill of Entry	
Delivery Order	Charges:
Status change letter/e-mail from Shipping	■Export THC
line/agent	 Export storage without free time from the date container marked for re-export
Charges:	■Category change
 Import storage until status change 	Change in port of discharge
■DPC for Import Bill of Entry	Change in outbound carrier
■DPC for Re-export/ Export Bill of Entry	■Shifting
Other applicable charges if any	

We thank you for your support and understanding in this regards.

If you require any further clarification, please feel free to contact as follows.

Documentation Centre/
Online Customer Help-Desk:

Kpgatespr@adterminals.ae Kpgatedoc@adterminals.ae Tel: +971 2 492 5148/ 5149

Planning Department:

Dear Valued Customers,

Kp.vessel@adterminals.ae
Tel: +971 2 492 5123/ 5134

Shift Manager:

Kp.shiftmanager@adterminals.ae Mobile: +971 (55) 9008035

+9/1 (33) 9006033

Customer Service:

Kp.customer@adterminals.ae

For Abu Dhabi Terminals

Customer Service Abu Dhabi Terminals Khalifa Port Container Terminal



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